

Frequently Asked Questions (August 2019)

Who maintains the overgrown roundabout near to the Garden Centre?

This remains under the ownership and control of the developers. We understand that this roundabout is due to be adopted by Worcs County Council (WCC) shortly, although this is subject to remedial work carried out by the developers being completed to the satisfaction of WCC. The Parish Council (PC) has several parties interested in sponsoring and planting it, but WCC is unable to consider this until it is adopted. In addition to the roundabout, there are several other spaces not yet adopted, e.g. the grass area off Gazala Drive, established in the late 1990s.

What is happening with the dead undergrowth on corner of Crookbarrow Road/Salamanca Drive by the Barracks roundabout?

The bushes that were overhanging the footpath were removed by WCC, and the subsequent weeds then sprayed. WCC is due to remove the debris from their weed killing and then seed the site so that it becomes a turfed area.

What is happening about the Barracks roundabout?

The PC is looking to arrange removal of the existing plants (which have become very large) and re-planting and is in conversation with a local company regarding continued sponsorship.

Who is responsible for maintenance issues relating to the Talavera Road play area, Talavera Road dog bins, the balancing pond and the grass verges behind the Crookbarrow Road Worcester bound bus shelter?

These areas are being maintained by the management company TrustMgt Limited (following an agreement with the developers) and any issues relating to these areas should be reported by email to: enquiries@trustmgt.co.uk or phone: 01829 708 457.

The Parish Council is working hard to press for resolution of outstanding issues and has written to TrustMgt Limited (TM LTD) to highlight the concerns that it has regarding maintenance of the areas that TM LTD is responsible for, many of which have been supported by reports received from residents. We have received assurances from TM LTD Limited that:

- The maintenance plan agreed by Wychavon District Council will be complied with.
- The play area is inspected for defects/faults at every visit (twice monthly March – October and monthly November – February) and a full ROSPA approved inspection is carried out annually, with any associated remedial works required actioned immediately.
- The dog bin in the Talavera Road play area will be relocated as soon as possible (developer consent is required) and the frequency of bin emptying is being reviewed to ensure that this is adequate.

When will traffic calming measures be introduced within the Parish and how can the ‘rat run’ be stopped?

There are plans for an Active Travel Corridor (ATC) that will run from St Peters, across the pedestrian footbridge over the A4440 and then along Brockhill Lane, Church Lane and Woodbury Lane on to Worcestershire Parkway Station (WPS). The plans for the walking and cycling route are well advanced, but due to ongoing discussions with WCC who will deliver the ACT scheme, they are not yet firm enough to be shared. The main points include psychological traffic calming in Church Lane (i.e. no chicanes or sleeping policemen, but traffic calming nonetheless), traffic light control of the rail bridge at The Retreat (much like at Eckington bridge) and a change in priority at the Retreat road junction (i.e. you will have to physically turn left into Woodbury Lane from Church Lane, the right of way being on through Littleworth). As soon as the PC is able to, it remains the intention to share the wider plan at a public briefing.

Following completion of the ATC, modification of Norton Road as part of the South Worcester Urban Extension (SWUE) and full dualling of the A4440, it is anticipated that the attraction for motorists to ‘rat-run’ and speed through the Parish will be greatly reduced. The focus is on the ATC work to

provide the greatest affect, and thankfully this remains likely to be delivered soonest, though a timeframe cannot yet be placed on it. The intent remains to maintain the rural look and feel of the Parish, despite the three big projects (ATC, SWUE and WPS) on our doorstep, and traffic calming through Norton is an important part of this.

How do I report inconsiderate parking/parking causing an obstruction?

These can be reported as follows (including vehicle registration numbers where possible):

- Parking on double/single yellow lines (within the time period relating to the restriction where time limited). Contact Wychavon DC Parking Team: 01386 565009 at the time or email details to: parking@wychavon.gov.uk
- Parking causing an obstruction (where not on yellow lines). Phone the Police at the time using the 101 non-emergency phone number (unless it is an emergency situation when phone 999)
- If the parking appears related to school, also contact the school to highlight the situation by phoning 01905 820420.

How do I report anti-social behaviour?

If you see anti-social behaviour, please report this to the police at the time of the activity via 101, or 999 if it is an emergency.

Why has the telephone box in Littleworth been painted blue?

No information has been found to explain this and as the PC doesn't have responsibility for the phone box, whoever has painted this didn't need to seek permission from the PC.

What can be done about dog walkers not picking up after their dogs?

The PC has installed many dog bins around the Parish and encourages dog walkers to use these or to take their bags home for disposal. Dog walkers are required to pick up at all times (including in fields and along public rights of way). Where dog fouling needs removal, this can be reported using the following link: <https://www.wychavon.gov.uk/dog-fouling-removal>

How can I report matters relating to Public Rights of Way?

These can be reported via the WCC website www.worcestershire.gov.uk (using the 'Report' section) or by phone: 01905 765765.

How can I report fly tipping?

This can be reported via the Wychavon DC website: www.wychavon.gov.uk/report-it or by phone: 01386 565000.

How do I report litter and dog bins that need emptying?

This can be reported via the Wychavon DC website: www.wychavon.gov.uk/report-it or by phone: 01386 565000. Issues relating to the litter and dog bins around the Talavera Road play area and balancing pond should be reported to: enquiries@trustmgt.co.uk or phone: 01829 708 457.

How do I contact the Parish Council?

The Parish Council can be contacted via the Parish Clerk, email: NJKparishclerk@aol.com or phone: 01905 763515 or <https://www.facebook.com/NJKParishcouncil>

How do I book the Parish Hall or coffee shop?

The Parish Hall and coffee shop can be booked via the Hall Manager, email: njkparishhall@gmail.com or phone: 07714 673915 or www.nortonparishhall@gmail.com or <https://www.facebook.com/nortonparishhall>

Norton-juxta-Kempsey Parish Council