

# **Dodford with Grafton Parish Council's website, hosted by Worcestershire County Council.**

## **Using this website**

This website is run, maintained and hosted by Worcestershire County Council. Only the text within is updated by this Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We are in the process of making the website text as simple as possible to understand. [AbilityNet](#) has advice on making your device easier to use if you have a disability.

## **How accessible this website is**

We know some parts of this website aren't fully accessible:

- the text won't reflow in a single column when you change the size of the browser window
- you can't modify the line height or spacing of text
- Older PDF documents aren't fully accessible to screen reader software
- you can't skip to the main content when using a screen reader

## **What to do if you can't access parts of this website**

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [kstone5757@aol.com](mailto:kstone5757@aol.com)
- call 07776 180207 to reach the Parish Clerk.

The parish councillors will consider your request and the parish clerk will get back to you in 7 working days.

## **Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting the requirements of the accessibility regulations, contact:

- email [kstone5757@aol.com](mailto:kstone5757@aol.com)
- call 07776 180207 to reach the Parish Clerk.

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Technical information about this website's accessibility**

This Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

Dodford with Grafton Parish Council has raised the issue of accessibility as an immediate issue with Worcestershire County Council, who run and manage this website and all the technical parameters therein. We have received reassurance that website services are being given suitable resources to comply with the law by the required deadlines.

## **Issues with technology**

This Parish Council has assessed the cost of fixing these issues by providing a new stand-alone website and believe that doing so now would be a [disproportionate burden](#) within the meaning of the accessibility regulations. We will make another assessment when we next do an assessment of website services and possible funding.

## **Issues with PDFs and other documents**

Many of our older PDFs and Word documents don't meet accessibility standards - for example, they may not be marked up so they're accessible to a screen reader.

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our

services, and forms published as Word documents. By September 2025, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [don't require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

## **Issues with interactive tools and transactions**

The colour contrast on error messages is too low.

Some of our interactive forms are difficult to navigate using a keyboard. For example, because some form controls are missing a 'label' tag.

These issues have been notified to Worcestershire County Council to fix the issue with colour contrast by September 2025.

We've assessed the cost of fixing the issues with navigating the forms using a keyboard, by providing a new stand-alone website and believe that doing so now would be a [disproportionate burden](#) within the meaning of the accessibility regulations. We will make another assessment in 2025.

## **How we assessed this website**

This website was last assessed on 08/07/2024. The assessment was carried out by Dodford with Grafton Parish Clerk.

## **Footnote**

Clerk & RFO Kay Stone, 57 Stourbridge Road, Fairfield, Bromsgrove, B61 9LY

Tel: 07776 180207

Email: [kstone5757@aol.com](mailto:kstone5757@aol.com)

<http://e-services.worcestershire.gov.uk/MyParish>

*Requests for this information in other languages/audio/large print will be reasonably considered.*

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